



VitaLink Billing Workflow

Phase

01

Practice Onboarded

Practice onboarded for remote monitoring services provided by the Genesis VitaLink team. Patient consenting begins post onboarding of practice

Phase

02

Patient Enrolled/Care Initiated

Consented patients undergo an initial assessment by the care team supervised by Dr. Ken Adams. A care plan is created, equipment is provided if necessary, and services are started

Phase

03

Services Provided

Services are provided and conditions are monitored. The supervising physician for all services remains **Dr. Ken Adams** who serves as the rendering physician for all Genesis VitaLink accounts. All remote monitoring services are billed under him and his practice, "**Inpatient Rehabilitation Specialist,**" which will also be visible on the patient EOBs (explanation of benefits).

Phase

04

Payments Received and Dispersed

Payers are billed monthly based on the number of readings taken (RPM), the time care coordinators spend with each patient, and the initial assessment of patients by the care team under physician supervision (SOAP). Payments are received, an audit is performed, and disbursement is made monthly (after initial 90 day period)

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VitaLink Example EOB

Check Information

United HealthCare of all states

9900 BREN ROAD
MINNETONKA, MN 553439664

INPATIENT REHABILITATION SPECIALISTS PA

1311 W PRESIDENT GEORGE BUSH HWY
RICHARDSON, TX 750801153

EFT #:
Check Date:
Check Amount:
Provider Adj Amt:

Provider #:
Provider Tax ID #:
NPI / Group Provider Number:
Created Date:

Billing Practice Name

Claim Information

Patient Name:
Insured Name:
Claim ID:
Claim Status: Processed as Primary
Claim Payment Amount:
Claim Adj Amt:
Claim Adj Codes:
Claim Remark Codes:

Insured Member Identification:
Patient Account Number:
Rendering Provider: KENNETH K ADAMS
Rendering NPI:
Payer Claim Control # / ICN#:
Patient Responsibility:
Patient Responsibility Reason Code:
Patient Group#:

Billed amount determined by maximum billable amount set by CMS (Centers for Medicare and Medicaid Services)

Supervising Provider Name

Service Line Information

| Begin Service Date | End Service Date | Rendering NPI | Paid Units | Proc/Rev Code, Mods | Billed Amount | Allowed Amount | Deduct Amount | Coins Amount | CoPay Amount | Late Filing Red. | Other Adjusts | Adjust Codes | Provider Paid | Remark Codes |
|----------------------|------------------|---------------|------------|---------------------|---------------|----------------|---------------|--------------|--------------|------------------|---------------|--------------|---------------|--------------|
| 2/29/2024 | 2/29/2024 | | 1 | 99457 | \$105.00 | \$54.51 | \$0.00 | \$0.00 | \$40.00 | \$0.00 | \$50.49 | CO-45 | \$14.51 | |
| 2/29/2024 | 2/29/2024 | | 1 | 99458 | \$100.00 | \$44.60 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$55.40 | CO-45 | \$44.60 | |
| SERVICE LINE TOTALS: | | | | | \$205.00 | \$99.11 | \$0.00 | \$0.00 | \$40.00 | \$0.00 | \$105.89 | | \$59.11 | |

Allowed amount determined by payer (ex. Medicare/Medicaid). Every payer sets their own allowed rate.

**The initial assessment completed by the Genesis VitaLink Care Team (Dr. Ken Adams supervised) is billed under POS: 02 (Virtual Visit) and procedure codes 99204/99215. POS: 11 is used for remote monitoring per CMS guidelines. CPT codes charged for remote services will vary by program (RPM, CCM, PCM, RTM, BHI) and are reliant on patient compliance. All billing is conducted with strict adherence to CMS guidelines.

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